

OLDHAM WOODS SANITATION

P.S.C. Ky. No. 1

Cancels P.S.C. Ky. No. _____

OLDHAM WOODS SANITATION
(Utility)

OF

LAGRANGE, KY.
(City)

RATES, RULES AND REGULATIONS FOR FURNISHING

SEWER SERVICE

AT

LaGrange, Kentucky
(Location)

FILED WITH PUBLIC SERVICE COMMISSION OF
KENTUCKY

ISSUED April 18, 1996

EFFECTIVE June 1, 1996

BY Oldham Woods Sanitation
(Name of Utility)

BY Debra Lynn Walker, C.P.S.
(Signature)
Owner and Manager

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUN 01 1996

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

BY: Jordan C. Neel
FOR THE PUBLIC SERVICE COMMISSION

RULES AND REGULATIONS

This schedule of Rules and Regulations governs the furnishing of sewage service by Oldham Woods Sanitation, hereinafter referred to as the Utility and applies to all service received from the Utility. All Rules and Regulations are to be in effect so long as they are not in conflict with the rules and regulations of the Public Service Commission.

SERVICE AREA

The utility furnishes sewer service to Oldham Woods located at LaGrange in Oldham County, Kentucky.

SUBSTANCES NOT TO BE DISCHARGED INTO SEWERS

No substances shall be placed into the sanitary sewer system which will create a combustible, gaseous, explosive or inflammable condition nor shall any substances or objects be placed or discharged into the system which will not dissolve and which will thus cause an obstruction and clogging within the system. No petroleum products shall be placed or discharged into the system. No storm water or surface water drain shall be connected with the sanitary sewer system nor shall any storm or surface water be otherwise introduced into the system.

SEWER LINES

A sewer service pipe shall not be laid in the same trench with a water pipe.

If a governmental agency requires an inspection of the customer's plumbing, the Utility shall not connect the customer's service pipe until it has received notice from the inspection agency certifying that the customer's plumbing is satisfactory. When necessary to move or relocate facilities, the cost will be paid by the party or parties requesting such relocation.

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BY: Jordan C. Neel
/FOR THE PUBLIC SERVICE COMMISSION

DATE OF ISSUE April 18, 1996
MONTH DATE YEAR

DATE EFFECTIVE June 1, 1996
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ISSUED BY Debra Lynn Walker
SIGNATURE OF OFFICER

Eden
President
TITLE

2305 North Highway 53, LaGrange, KY 40031
ADDRESS

FOR Oldham Woods
P.S.C. Ky. NO. 1
Original Sheet No. 2
CANCELLING P.S.C. KY NO. _____

2 SHEET NO. 8

RULES AND REGULATIONS

SEWER FAILURE

The utility is responsible for the maintenance of that portion of the service line installed by the Utility and the customer is responsible for the maintenance of that portion installed by the customer.

PROTECTION BY CONSUMER

The Consumer shall protect the equipment of the Utility on his premises and shall not interfere with the Utility's property or permit interference except by duly authorized representatives of the Utility.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

NOTICE OF TROUBLE

The Consumer shall give immediate notice to the Utility of any irregularities or unsatisfactory service and of any known defects.

JUN 01 1996

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

CONNECTION CHARGES

BY: Jordan C. Neel
FOR THE PUBLIC SERVICE COMMISSION

Normal connections to existing sewer lines shall be made without charge for the prospective customer who applies for and contracts to use service for one (1) year or more. Any such connection made at the property line of a prospective customer shall be classified as a normal connection.

Any prospective customer, and any subdivider, developer, contractor, or other entity which is not a prospective customer, requiring service for a defined undeveloped area that is determined feasible to serve, will be charged the full cost of installation. In such instances the prospective customer, subdivider, developer, contractor, or other entity which is not a prospective customer will be charged a contribution in aid of construction.

If any prospective customer is directly charged a contribution in aid of construction, the contribution charges shall be subject to Public Service Commission approval. If any subdivider, developer, contractor, or any other entity which is not a prospective customer is directly charged a contribution in aid of construction, the contribution charged shall be subject to negotiation between the utility and the subdivider, developer, contractor or other entity which is not a prospective customer, and such charge shall not be subject to Public Service Commission approval.

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President
TITLE

2305 North Highway 53, Lagrange, KY 40031
ADDRESS

Oldham Woods Sanitation

RULES AND REGULATIONS

Any customers ultimately connected under this arrangement shall be charged according to the utility's current approved rates filed with the Public Service Commission.

For purposes of this provision this term "prospective customer" shall mean any person, firm or corporation which expresses an intent to become an ultimate user or customer of the utility at the time of the contribution in aid of construction is charged. A subdivider, developer or contractor is not considered a "prospective customer" for purpose of this section.

DISCONTINUANCE OF SERVICE BY THE UTILITY

The Utility may refuse or terminate service for noncompliance with its tariffed rules or commission regulations after having made a reasonable effort to obtain customer compliance. Said customer will be given at least ten (10) days written notice prior to termination.

If a dangerous condition is found to exist service may be terminated without notice however, the utility will notify the customer in writing and if possible orally of the reasons for termination or refusal. The notice will be recorded along with the corrective action to be taken by the customer or the utility before service is restored or provided.

The utility may terminate service for nonpayment of tariffed charges after a five (5) day written notice of intent to terminate. Service will not be terminated before twenty (20) days after the mailing date of the original bill. If a medical certificate is presented service will not be terminated for thirty (30) days beyond the termination date.

When payments are delinquent the Utility may file a complaint in court. The Utility may request that all court costs be included in any judgement amount awarded to the Utility.

DISCONTINUANCE AT CUSTOMER'S REQUEST

Customer who have fulfilled their contracts terms and wish to discontinue service must give at least three (3) days notice. The notice may be given in writing, in person or via telephone. Notice to discontinue prior to expiration of contract term will not relieve the customer from any minimum or guaranteed payment.

PUBLIC SERVICE COMMISSION
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BY: Jordan C. Neel
FOR THE PUBLIC SERVICE COMMISSION

DATE OF ISSUE April 18, 1996
MONTH DATE YEAR

DATE EFFECTIVE June 1, 1996
MONTH DATE YEAR

ISSUED BY Debra Lynn Walker President 2305 North Highway 53, Lagrange, KY 40031
SIGNATURE OF OFFICER TITLE ADDRESS

RULES AND REGULATIONS

BILLINGS, COLLECTION AND PENALTIES

Bills for service will be mailed no later than the 5th of each month and will be due and payable within 20 days. A 10% late payment penalty will be assessed after the due date of any account. The penalty will be assessed only once on any unpaid balance.

DEPOSITS

The Utility may require a deposit not to exceed 2/12 of the estimated annual bill of the applicant for service. Interest will accrue on the deposit at the rate prescribed by law and will be refunded on an annual basis, unless the customer's bill is delinquent on the anniversary date of the deposit.

NOTICE OF PAYMENT TO UTILITY

Notice of any problems, or remittance of payment, shall be effective or credited only when sent or remitted to the address by Utility to the Consumer. Initially remittances and notices may be given to Milburn Walker, 2305 North Highway 53, Lagrange, Ky. 40031. Upon twenty (20) days notice from the Utility, notices or remittances may be required to be forwarded to other individuals and failure to follow said notice or remittance instructions shall result in lack of notice or receipt by the Utility. The Consumer shall give immediate notice to the Utility at the address and to the attention of the individuals the Utility so names, of any irregularities or unsatisfactory service and of any known defects.

DATE OF ISSUE April 18, 1996
MONTH DATE YEAR

DATE EFFECTIVE June 1, 1996
MONTH DATE YEAR

ISSUED BY Debra Lynn Walker ^{Ex} President 2305 North Highway 53, Lagrange, KY 40031
SIGNATURE OF OFFICER TITLE ADDRESS

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUN 01 1996

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: Jordan C. Neel
FOR THE PUBLIC SERVICE COMMISSION

Oldham Woods Sanitation

FOR Oldham Woods

P.S.C. Ky. NO. 1

Original

Sheet No. 5

CANCELLING P.S.C. KY NO. _____

5 SHEET NO. 8

CLASSIFICATION OF SERVICE

RATE PER UNIT

Residential Sewer Service
per each Unit, (lot and home), per month

\$20.00

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUN 01 1996

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SECTION 9 (1)

BY: Jordan C. Neel
FOR THE PUBLIC SERVICE COMMISSION

DATE OF ISSUE April 18, 1996
MONTH DATE YEAR

DATE EFFECTIVE 6-1-96
MONTH DATE YEAR

ISSUED BY Deborah Lynn Walker ^{Em} President
SIGNATURE OF OFFICER TITLE

2305 North Highway 53, Lagrange KY 40031
ADDRESS

Oldham Woods SanitationCLASSIFICATION OF SERVICEDEPOSITS

The Company may require a minimum cash deposit or other guaranty to secure payment of bills.

Service may be refused or discontinued for failure to pay the requested deposit. Interest, as prescribed by KRS 278.460, will be paid annually either by refund or credit to the customer's bill, except that no refund or credit will be made if the customer's bill is delinquent on the anniversary date of the deposit.

The deposit may be waived upon a customer's showing of satisfactory credit or payment history, and required deposits will be returned after one (1) year if the customer has established a satisfactory payment record for that period. If a deposit has been waived or returned and the customer fails to maintain a satisfactory payment record, a deposit may then be required. The Company may require a deposit in addition to the initial deposit if the customer's classification of service changes or if there is a substantial change in usage. Upon termination of service, the deposit, any principal amounts, and any interest earned and owing will be credited to the final bill with any remainder refunded to the customer.

In determining whether a deposit will be required or waived, the following criteria will be considered:

1. Previous payment history with the Company. If the customer has no previous history with the Company, statements from other utilities, banks, etc. may be presented by the customer as evidence of good credit.
2. Whether the customer has an established income or line of credit.
3. Length of time the customer has resided or been located in the area.
4. Whether the customer owns property in the area.
5. Whether the customer has filed bankruptcy proceedings within the last seven years.
6. Whether another customer with a good payment history is willing to sign as a guarantor or an amount equal to the required deposit.

If a deposit is held longer than 18 months, the deposit will be recalculated at the customer's request based on the customer's actual usage. If the deposit on account differs from the recalculated amount by more than \$10.00 for a residential customer or 10 percent for a non-residential customer, the Company may collect any underpayment and shall refund any overpayment by check or credit to the customer's bill. No refund will be made if the customer's bill is delinquent at the time of the recalculation.

DATE OF ISSUE April 18, 1996
ISSUED BY Deborah Lynn Walker
Name of Officer

DATE EFFECTIVE June 1, 1996
TITLE President Emer

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

Issued by authority of an Order of the Public Service Commission of Kentucky

Case No. _____

Dated _____

JUN 21 1996

PURSUANT TO 807 KAR 50.11,
SECTION 9 (1)

BY: Jordan C. Neel
FOR THE PUBLIC SERVICE COMMISSION

CUSTOMER BILL OF RIGHTS

As a residential customer of a regulated public utility in Kentucky, you are guaranteed the following rights subject to Kentucky Revised Statutes and the provisions of the Kentucky Public Service Commission Administrative Regulations:

- You have the right to service, provided you (or a member of your household whose debt was accumulated at your address) are not indebted to the utility.
- You have the right to inspect and review the utility's rates and tariffed operating procedures during the utility's normal office hours.
- You have the right to be present at any routine utility inspection of your service conditions.
- You must be provided a separate, distinct disconnect notice alerting you to a possible disconnection of your service if payment is not received.
- You have the right to dispute the reasons for any announced termination of your service.
- You have the right to negotiate a partial payment plan when your service is threatened by disconnection for non-payment.
- You have the right to participate in equal, budget payment plans for your natural gas and electric service.
- You have the right to maintain your utility service for up to thirty (30) days upon presentation of a medical certificate issued by a health official.
- You have the right to prompt (within 24 hours) restoration of your service when the cause for discontinuance of the service has been corrected.
- If you have not been disconnected, you have the right to maintain your natural gas and electric service for up to thirty (30) days if you present a Certificate of Need issued by the Kentucky Cabinet for Human Resources between November and the end of March.
- If you have been disconnected due to nonpayment, you have the right to have your natural gas or electric service reconnected between the months of November through March provided you:
 1. Present a Certificate of Need issued by the Kentucky Cabinet for Human Resources, and
 2. Pay one third (1/3) of your outstanding bill (200 maximum), and
 3. Accept referral to the Human Resources' Weatherization Program, and
 4. Agree to a repayment schedule that will cause your bill to become current by October 15.

• You have the right to contact the Public Service Commission regarding any dispute that you have been made unable to resolve with your utility (Call Toll Free 1-800-772-4636).

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EFFECTIVE

JUN 21 1996

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SECTION 9 (1)

BY: Jordan C. Neal
FOR THE PUBLIC SERVICE COMMISSION

Form for filing Rate Schedules

FOR

Community, Town or City

P.S.C. KY. NO.

SHEET NO.

CANCELLING P.S.C. KY NO.

Oldham Woods Sanitation

FIRST CLASS MAIL
U.S. POSTAGE PAID

PERMIT NO.

FORWARD & ADDRESS CORRECTION

ACCOUNT NO.

ITEM

AMOUNT

CODE

READING DATE

PREVIOUS READING

CURRENT READING

USAGE

UC

MF

AMOUNT

ENTER BILL
THIS DATE

GROSS AMOUNT DUE
AFTER DUE DATE

ENTER BILL
THIS DATE

GROSS BILL

DUE AFTER

ENTER
READING

RETURN STUB WITH PAYMENT

OFFICE HOURS
8:30 A.M. - 4:00 P.M.
CLOSED SATURDAY,
SUNDAY AND HOLIDAYS

AFTER HOURS NIGHT DEPOSIT

3707 W. HWY 146
BUCKNER, KY

ENCLOSE THIS STUB
WHEN PAYING BY MAIL
FOR PROPER CREDIT

PUBLIC SERVICE COMMISSION
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BY: *Jordan C. Neil*
FOR THE PUBLIC SERVICE COMMISSION

MAIL BILL TO:

OLDHAM COUNTY
WATER DISTRICT
P.O. BOX 51
BUCKNER, KY 40010
(502) 222-1690

DATE YEAR

CODES: WT = WATER
SWR = SEWER
GS = GAS
FP = FIRE PROTECTION
TP = TRASH PICK-UP
BC = BAD CHECK CHARGE
SC = SERVICE CHARGE
CF = CONNECTION FEE
CR = CREDIT BALANCE
AR = PAST DUE BALANCE
TX = TAXES
EA = ESTIMATION ADJUSTMENT
EF = ESTIMATION FEES
RA = RATE ADJUSTMENT
DEP = DEPOSIT

UC (USAGE CODES):
E = ESTIMATED
M = METER CHANGE

NOT RESPONSIBLE
FOR MAIL DELIVERY

ion of Kentucky in Ca

APPROVED BY STATE BOARD OF ACCOUNTS